

QUALITY & FOOD SAFETY POLICY

The operations of MP-Maustepalvelu Ltd are based on good acquaintance of our clients and their businesses, as well as understanding and fulfilling the requirements of each client. We commit ourselves to keeping our products and operations in conformity with the demands, expectations and requirements – external and internal – of our customers.

MP-Maustepalvelu Ltd produces and markets products used as ingredients in food industry.

We make things correctly at once. We do what we promise. We operate according to the public authorities' instructions, and keep up with their possible changes. According to the requirements of ISO 22000 we govern the hygienic risk factors of food products, recognise possible hazards, and carry on planning, fulfilling and controlling the risk management.

In our customer service we emphasize flexibility of functions, responsibility for quality, as well as swiftness and exactness of operations.

By proactive follow-up of the development of our business line we maintain our expertise as the leading specialist of the line.

The management of MP-Maustepalvelu Ltd is in charge for creating prerequisites and providing necessary resources for maintaining the quality in all our operations. The product safety principles are forwarded to the whole personnel of Maustepalvelu, and each employee is obliged to carry out and maintain the matters concerned with quality and product safety.

MP-Maustepalvelu Ltd produces and dispatches to its customers only safe and hygienic products according to the contracts. The high level of hygiene is ensured by appropriate working methods, monitoring and employee training. We observe our client feedback and improve our functions according to their requirements.

Our product safety requirements are forwarded to the raw material suppliers as well as other partners providing external services to us. We also inform our clients about product safety risks known to us.

Our company is aiming at cost-effective operation with a profitability level which ensures continuous developing of our functions as well as controlled growth of the business.

